

Information Services Board Briefing Paper on the Department of Corrections Offender Management Network Information Project

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Description

The Department of Corrections (DOC) will review the status of its Offender Management Network Information (OMNI) project.

Recommendation to the Board

No recommendation at this time.

Recommendation to the Project

ISB oversight staff recommends that DOC and IBM Global Services continue to work together to bring quick resolution to all outstanding issues and determine the resources and costs of application changes required for implementation. The project needs to finalize a realistic schedule for the deployment of Phase II that takes into account the lessons learned in the development and testing of Drop 2A software delivery.

Status

At the last briefing to the Board in April, DOC reported that the project schedule was modified to deliver the Phase II functions in two software "drops." Drop 2A, Records and Chronological Entries ("Chronos"), was scheduled for delivery on June 30, 2003. Drop 2B, Classifications and Sentence Structure/Time Accounting, was scheduled for delivery on September 30, 2003. To accommodate this change, DOC requested and received approval from the Legislature to re-appropriate \$3.25 million of the OMNI project budget from the fiscal year 2003 to fiscal year 2004. IBM was unable to meet the June delivery date for Drop 2A and it is now scheduled for delivery in late September 2003.

DOC and IBM executives and project teams have been meeting to address project issues and concerns related to design, development, and project management. A number of positive steps have been taken recently to address these issues including:

- Establishment of an issue escalation process
- Enlistment of Department of Information Services (DIS) Management and Oversight of Strategic Technologies Division (MOSTD) staff to develop a resolution process and facilitate the resolution of critical issues in dispute
- Initiation and over fifty percent completion of Functional Design Confirmation Reviews to validate the functional design of all Phase II modules
- Development of a detailed resource-loaded schedule for Drop 2B design and development

Issues/Risks

Refer to the project report, pages 9-22 through 9-25.